

# The Multivan Brochure



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Vehicles



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# Live life to the full. The Multivan.



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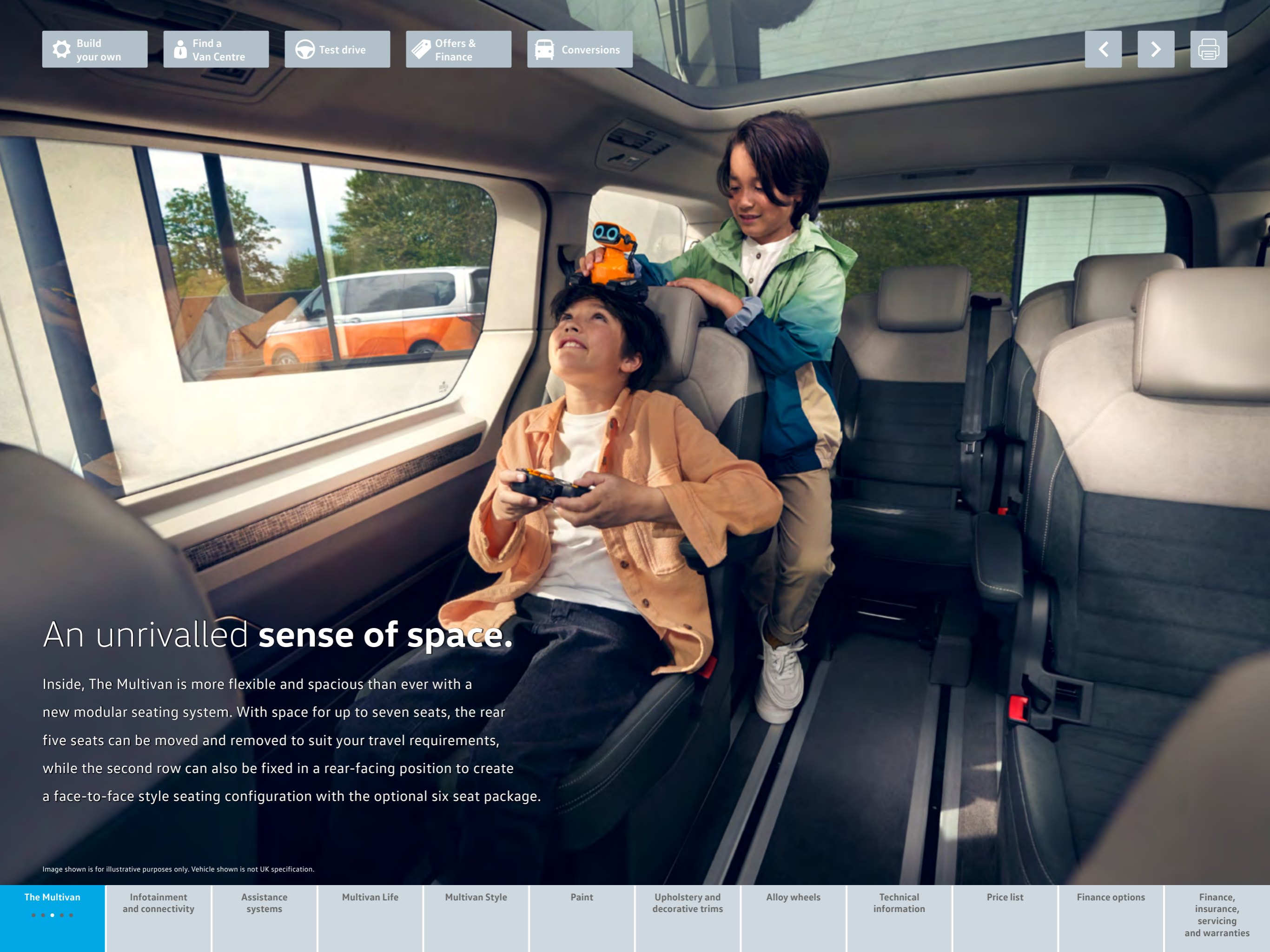
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|------------------------------|---|------------------------------------|-------------------------------|--------------------------------|-----------------------|---|------------------------------|---------------------------------------|----------------------------|---------------------------------|--|
| <a href="#">The Multivan</a> | <a href="#">Infotainment and connectivity</a> | <a href="#">Assistance systems</a> | <a href="#">Multivan Life</a> | <a href="#">Multivan Style</a> | <a href="#">Paint</a> | <a href="#">Upholstery and decorative trims</a> | <a href="#">Alloy wheels</a> | <a href="#">Technical information</a> | <a href="#">Price list</a> | <a href="#">Finance options</a> | <a href="#">Finance, insurance, servicing and warranties</a> |
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# The next chapter.

A new era for Volkswagen Commercial Vehicles sees the Multivan replacing the Caravelle 6.1. With an exterior designed to pay homage to its predecessor and a range of power-trains available, it opens an exciting new chapter. Built with safety and convenience in mind, the Multivan will feature a huge range of digital and connected services as well as over 25 driver assistance systems\*.



\* Some driver assistance systems are available at an additional cost. Image shown is for illustrative purposes only. Vehicle shown is not UK specification.



## An unrivalled **sense of space.**

Inside, The Multivan is more flexible and spacious than ever with a new modular seating system. With space for up to seven seats, the rear five seats can be moved and removed to suit your travel requirements, while the second row can also be fixed in a rear-facing position to create a face-to-face style seating configuration with the optional six seat package.

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# Lie back, relax and admire the view.

Enjoy the sky above like never before thanks to the panoramic sunroof. Optional on Life and Style models, this impressive sunroof measures nearly 2m<sup>2</sup>. A low emissivity coating helps to reduce light and heat transmission, while creating a well-lit, airy passenger compartment, letting in natural light. What better way to enjoy a sunlit day or starry night?

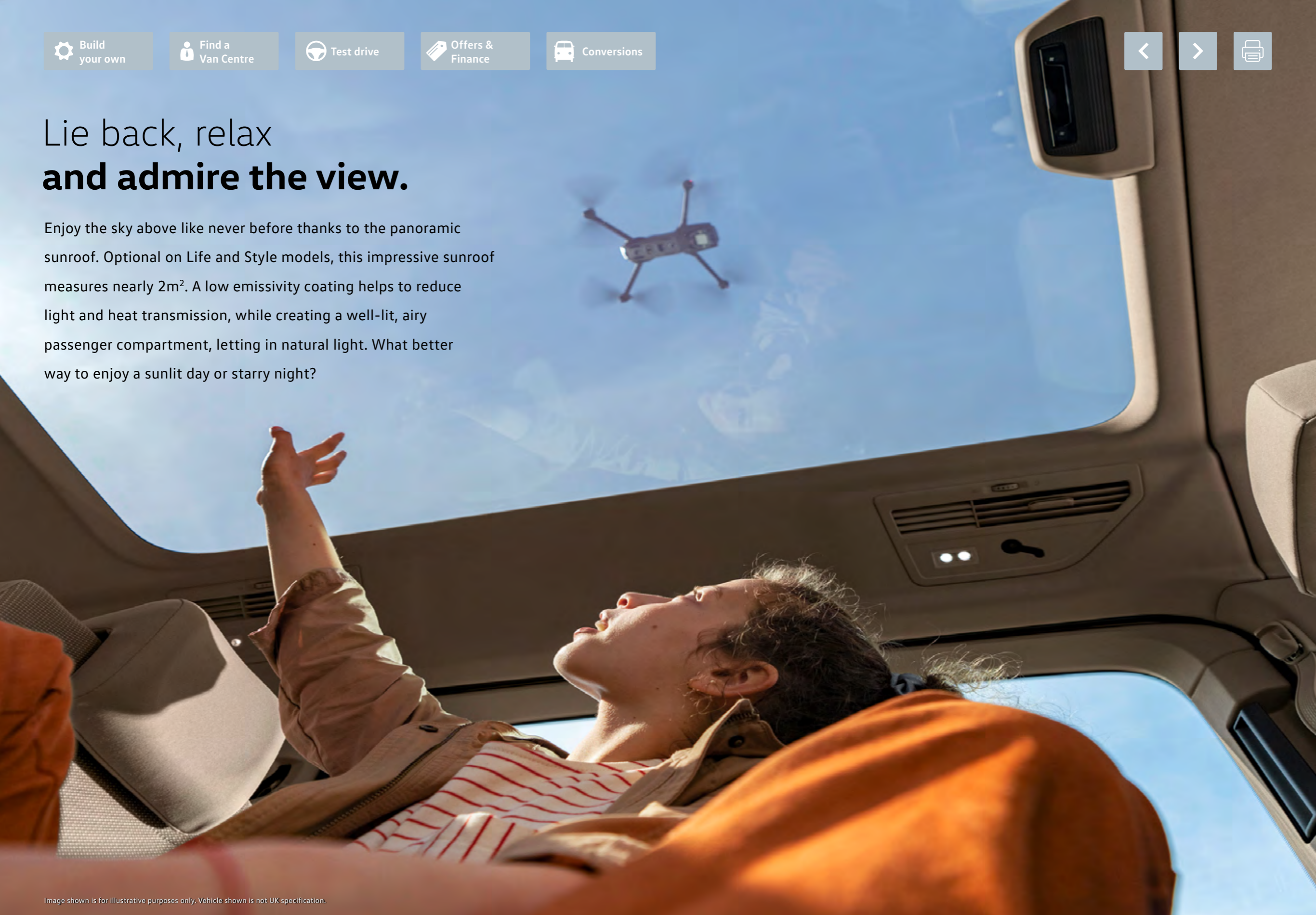
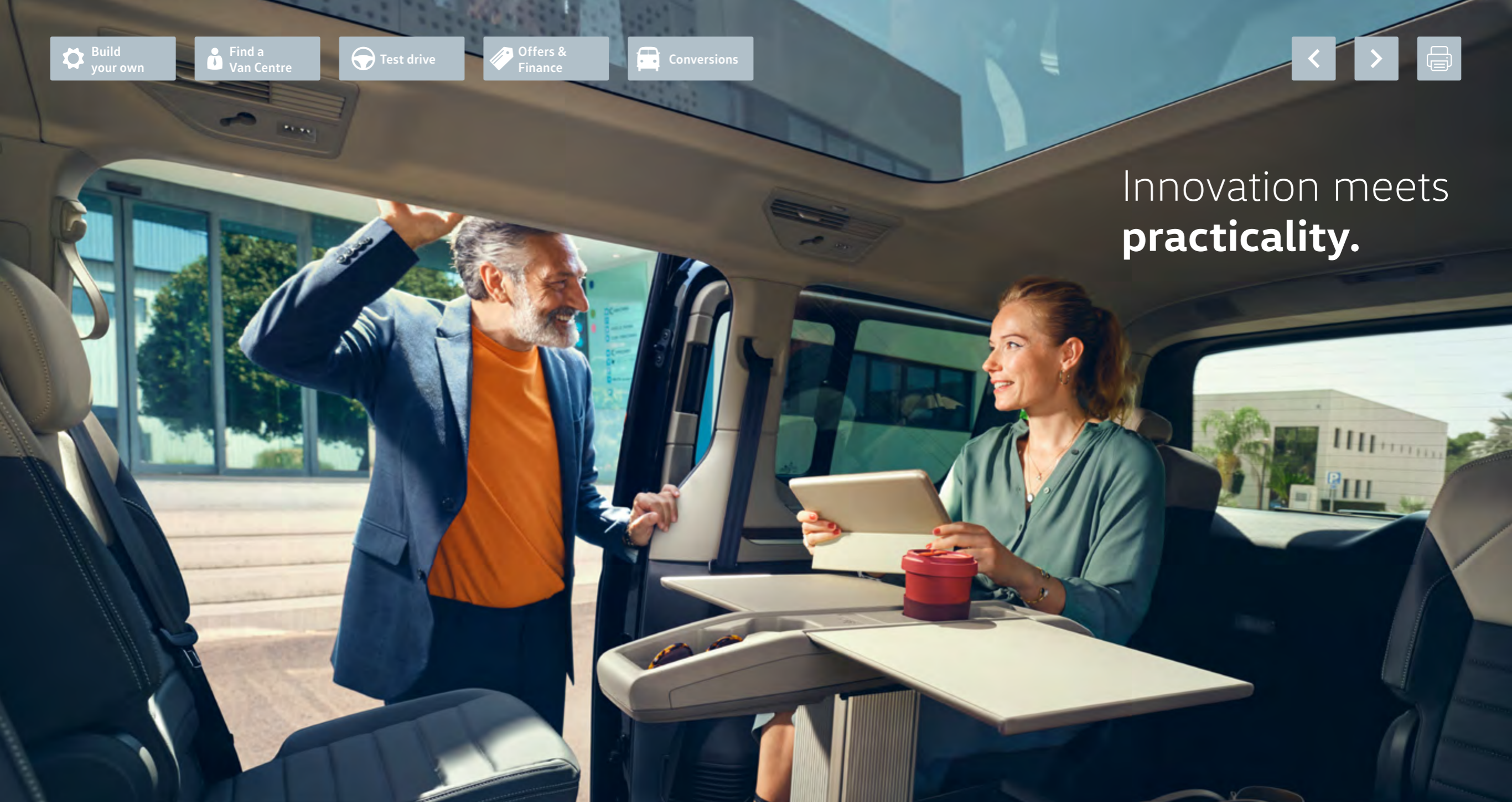


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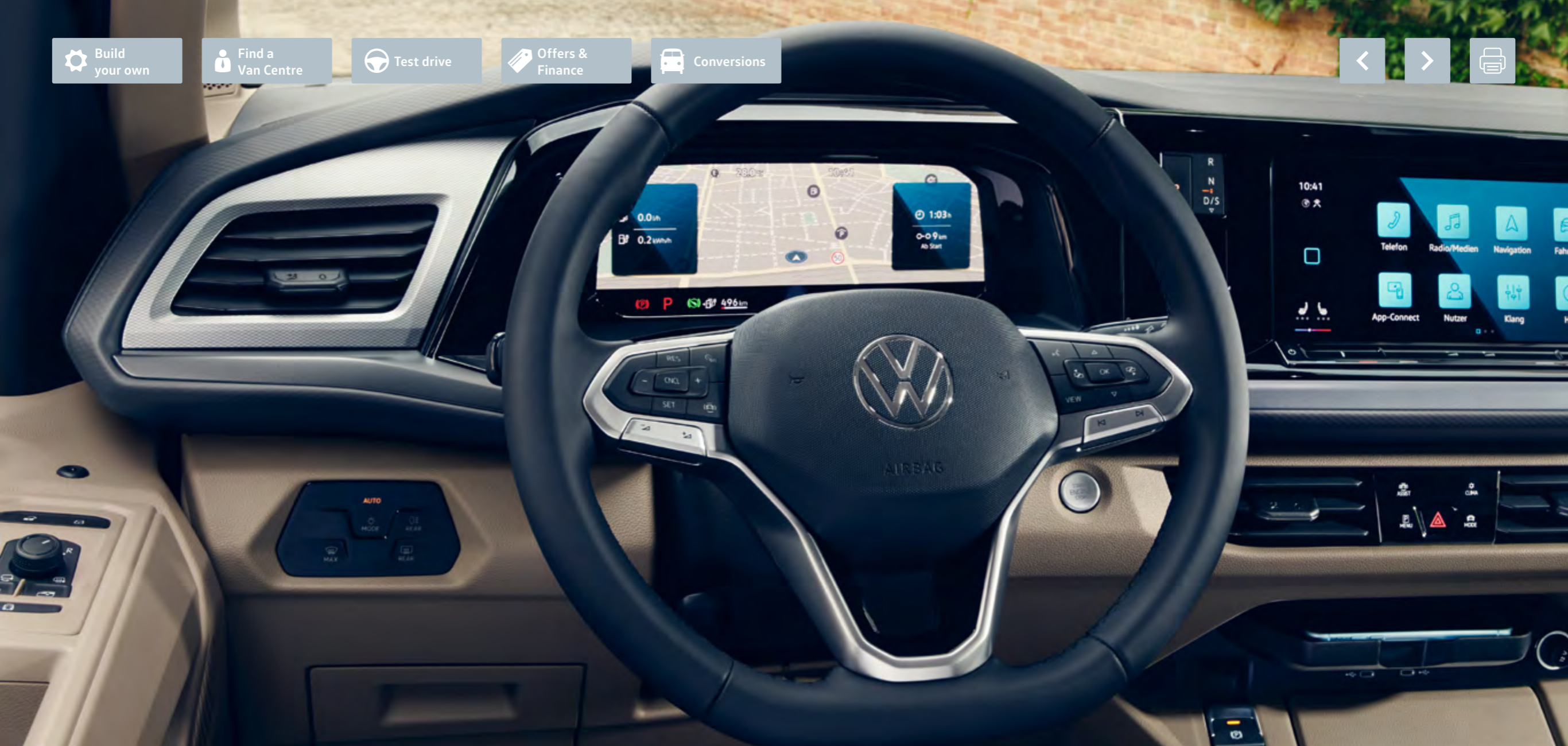


Innovation meets practicality.



The innovative multi-function table has been completely redesigned for the Multivan, and offers many new uses. Using the central track, it can be moved between any of the seating rows, and for the first time can be used as a centre console between the front seats. The table features adjustable height, three cup holders and a storage compartment.

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# Driving **just got smarter.**

Designed for those who love style and innovation, the spacious interior features a wealth of intuitive controls with the emphasis on safety and ease of use. Depending on which model you choose, advanced features include the Discover Media navigation system with 10 inch touch-screen including 'Streaming & Internet' which allows you to stream services, listen to internet radio and various other infotainment services, touch-sensitive Climatronic three-zone electronic air conditioning and the innovative Digital Cockpit with its high resolution TFT colour display. Easy open side doors and tailgate and five rear seats that can be easily removed for more luggage space, allow easy access and plenty of rear room. The 840 watt sound system by audio specialist 'Harman Kardon' ensures a relaxed driving experience with exceptional acoustics, while LED ambient lighting with a choice of 30 different colours, lets you create just the right atmosphere for the occasion.



**Ready 2 Discover infotainment system.**

The system with a 10 inch colour touch-screen display with natural, intuitive, touch sensitive functionality, eight loudspeakers, integrated SIM-card, simultaneous pairing of two compatible mobile devices, title and cover art display, two USB (type-C) ports in the front and Bluetooth®, supports We Connect<sup>1</sup> services. This system also has the functionality to upgrade to navigation at a later date.

**Discover Pro DAB+ navigation system including 'Streaming & Internet'.<sup>5</sup>**

In addition to the functions of the Discover Media navigation system including 'Streaming & Internet', the system has a 10 inch colour touch-screen display including gesture control, 64GB of media storage and simultaneous display of the navigation map on the Digital Cockpit<sup>3</sup> and navigation screen.

1. To use We Connect services, you need to have a Volkswagen ID user account, and must log into We Connect with your username and password. In addition, a separate We Connect contract or We Connect Plus contract must be concluded online with Volkswagen AG. For We Connect Plus, you have 90 days from the handover of the vehicle to register the vehicle on www.portal.volkswagen-we.com, and use the services for the full duration of the agreed free period. 2. Free of charge for the first year when you order Composition Colour or Discover Media navigation system including 'Streaming & Internet'. Free of charge for three years when you order Discover Pro navigation system including 'Streaming & Internet'. There is an extra charge in the event of renewal once the free period has expired. 3. Standard on Style and optional on Life models. 4. Only in conjunction with compatible Apple CarPlay devices on the navigation infotainment systems. 5. Optional on Style models.



Optional on all models is the **'Harman Kardon' premium sound system.**

Boasting a total output of 840 watts, a 16 channel digital amplifier and 13 speakers, every detail of the premium sound system is precisely tuned to the interior of the Multivan, making both music and spoken word sound as natural as if they were created in the vehicle.



Ready 2 Discover infotainment system



Discover Pro DAB+ navigation system including 'Streaming & Internet'<sup>5</sup>





# We Connect and We Connect Plus.

Your vehicle's technology, at your fingertips.

With Volkswagen We Connect<sup>1</sup> driving will now be even more digital. The We Connect<sup>1</sup> App connects your smartphone to the vehicle with an integrated eSIM card. To take advantage of these exclusive services, you can register today with the We Connect<sup>1</sup> Portal. Once your vehicle has been activated, you can access the full range of Mobile Online Services.

## We Connect<sup>1</sup>



### BREAKDOWN CALL

In the event of a breakdown, we get to your location quickly. With 'Breakdown Call', you can call for breakdown assistance from your vehicle with the press of a button. The system will send your location and vehicle information directly to the AA Call Centre.



### PARKING POSITION

The 'Parking Position' Service shows you where your car is located. If necessary, it can also show you the fastest way of getting to it.



### SERVICE SCHEDULING

You drive – Volkswagen 'Service Scheduling' looks after the rest. As soon as your vehicle's service is due, a notification will automatically be sent to your chosen Volkswagen Van Centre, who will be in touch to book the service appointment with you.



### EMERGENCY CALL SERVICE

In the event of a serious accident, you can press the 'eCall' button to speak to the emergency services who will automatically dispatch help to your exact location or, in the event your vehicle is involved in an accident, they will contact you and will automatically dispatch help if you are not able to respond.

## We Connect Plus<sup>1,2</sup>



### LOCK & UNLOCK

'Lock & Unlock' allows you to control the central locking system of your vehicle – using your smartphone, you can conveniently lock and unlock the doors and luggage compartment.



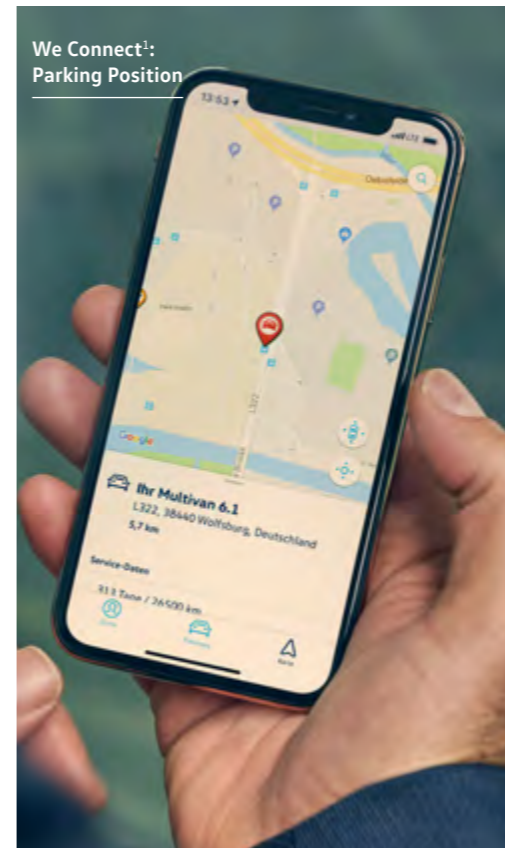
### ONLINE ANTI-THEFT ALARM<sup>3</sup>

Sit back and relax – your vehicle can look after itself. If an attempt is made to break into the car, the 'Online Anti-Theft Alarm' will inform the We Connect app on your smartphone or by email.

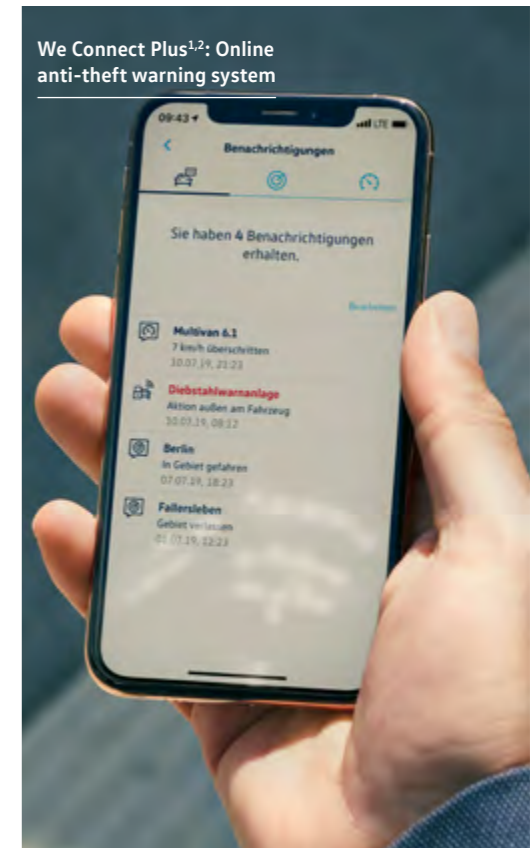


### EHYBRID

In a plug in hybrid vehicle you can set 'Departure times' to ensure your vehicle is charged and air conditioned shortly before departure. Air conditioning can be **personalised remotely** and you can stop and start charging all through the We Connect app.



We Connect<sup>1</sup>: Parking Position



We Connect Plus<sup>1,2</sup>: Online anti-theft warning system

1 To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on [www.portal.volkswagen-we.com](http://www.portal.volkswagen-we.com) and can use services free during this time.  
2 Free of charge for the first year when you order Composition Colour or Discover Media navigation system. There is an extra charge in the event of renewal once the free period has expired. For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at [www.vw.cubictelcom.com/en](http://www.vw.cubictelcom.com/en) Images shown are for illustrative purposes only.  
3 For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at [www.vw.cubictelcom.com/en](http://www.vw.cubictelcom.com/en)



# We Connect.

## Your vehicle's technology, at your fingertips.

### We Connect<sup>1</sup>

Automatic Accident Notification

Breakdown call

Doors & Lights

Driving Data

eCall Emergency System

Emergency Call

Parking Position

Service Scheduling

Vehicle Health Report

Vehicle Status

### We Connect Plus<sup>1,2</sup>

Filling & Charging Stations

Horn & Turn Signals

Internet Radio

Lock & Unlock

Media Streaming<sup>3</sup>

Online Anti-theft Warning System<sup>3</sup>

Online Map Update<sup>3</sup>

Online Route Calculation<sup>3</sup>

Online Route Search

Online Traffic Information<sup>3</sup>

Online Voice Control

Parking Spaces



|   | Life                                    | Style                 |
|---|---|-----------------------|
| We Connect – One year subscription          | Standard <sup>1</sup>                   | -                     |
| We Connect Plus – Three year's subscription | Optional with Discover Media Navigation | Standard <sup>1</sup> |

<sup>1</sup> To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on [www.portal.volkswagen-we.com](http://www.portal.volkswagen-we.com) and can use services free during this time. <sup>2</sup> Free of charge for the first year when you order Composition Colour or Discover Media navigation system. There is an extra charge in the event of renewal once the free period has expired. <sup>3</sup> For the use of the Streaming and Internet based services and for the Wi-Fi hotspot, data packages can be purchased from Cubic Telecom, our mobile communications partner and used in the network coverage area within many European countries. You can find information on prices and supported countries at [www.vw.cubictelecom.com/en](http://www.vw.cubictelecom.com/en)

# Even more assistance systems for extra peace of mind.

### PreCrash preventive occupant protection.<sup>1</sup>

The PreCrash preventive occupant protection recognises dangerous driving situations and automatically takes measures to help protect vehicle occupants, tensioning the front seat belts, closing the electric windows and deploying the brakes. Optional on all models.

### Adaptive Cruise Control (ACC).<sup>1</sup>

Adaptive Cruise Control uses a front radar to measure the distance (up to 120 metres) and speed relative to vehicles driving ahead. It automatically regulates the pre-set distance. ACC also includes the Front Assist with City Emergency Braking System. This detects critical distances, warns of hazardous situations and when necessary, triggers emergency braking when driving up to 18mph. Standard on all models.

### Front Assist with Pedestrian Monitoring and City Emergency Braking System.<sup>1</sup>

Detects pedestrians, cyclists and vehicles in the direction of travel and alerts the driver to hazardous situations. If the driver doesn't react in time, the system responds with automatic emergency braking, and can even perform an evasive manoeuvre in critical driving situations. When necessary, the system will trigger emergency braking when driving up to a speed of 18mph. Standard on all models.

### Emergency Assist.<sup>1</sup>

Enhances safety when the driver is incapacitated. The system initially reacts to inactivity by emitting a warning tone, vibrating, and then performing a safe braking manoeuvre. Standard on Style models.

### Lane Assist.<sup>1,2</sup>

Lane Assist countersteers the vehicle if the driver unintentionally drifts from a lane. The system also emits audible and visual warnings via the multi-function display to alert the driver of danger. Standard on all models.

### Car2X.

Communicates wirelessly with other Car2X enabled vehicles, using WLAN (pWLAN) technology to share information and bring you immediate traffic updates. For example, if you're stuck in heavy traffic, the system uses the information it receives to detect when the end of the jam is coming up and get the car's Adaptive Cruise Control ready. The hazard warning system also advises you of impending road works, accidents and emergency vehicles. Standard on all models.

### Traffic Sign Recognition.<sup>1</sup>

Detects road signs and informs the driver. Optionally available in combination with the Discover Media navigation system including 'Streaming & Internet' or Discover Pro navigation system including 'Streaming & Internet'. Standard on all models.

<sup>1</sup> Within the system's thresholds. <sup>2</sup> No direct detection of lateral obstacles by sensors. Obstacles are 'estimated' by the system when they are detected by the front/rear sensors as the vehicle passes.

Standard equipment highlights of the Multivan Life.

**Interior**

- Carpet floor covering (reinforced in passenger compartment)
- Carpet mats in cab
- Decorative trims in 'Dark Silver Brushed'
- Grab handles for driver and front passenger on the A-pillars
- Height-adjustable seats with electrically adjustable lumbar support
- Leather trimmed multi-function steering wheel with height and longitudinal adjustment and gear-shift paddles
- 'Ribella' cloth seat upholstery, two-tone in Raven Black/Sand
- 7 x single seats, moveable and removable

**Comfort and Convenience**

- Air conditioning, manual with auxiliary pre-heater in the passenger compartment
- Armrests for front seats and 2nd row seats, removable
- Centre console, sliding that retracts to passenger compartment to form a multi-function table
- Dynamic headlight range control
- Glovebox, lockable and illuminated
- Heated rear window with wiper and washer system
- Interior noise insulation
- Load compartment with bag hooks and luggage net, max load weight 20kg
- Storage compartments under the 2nd and 3rd row seats
- Sun visors with illuminated vanity mirrors and airbag warning label on front passenger sun visor
- Tyre mobility kit
- 1 x 12V sockets on the dash panel
- 2 x LED luggage compartment lights
- 2 x waste bins in door storage compartment
- 12V socket in passenger compartment

**Infotainment and Technology**

- DAB digital radio receiver
- Digital Cockpit
- Mobile phone interface
- Ready 2 Discover infotainment system including 'Streaming & Internet' with 10 inch colour touch-screen and eight loudspeakers
- Volkswagen App-Connect for Google 'Android Auto' including wireless connection for Apple 'CarPlay'
- We Connect<sup>1</sup> preparation
- 2 x USB (type-C) ports in the front
- 4 x USB (type-C) ports in the passenger compartment

**Safety and Security**

- Adaptive Cruise Control (ACC) with C2X including Front Assist with City Emergency Braking System<sup>2</sup>
- Anti-theft alarm system with interior monitoring, back up horn and towing protection
- Automatic dimming interior rear-view mirror
- Automatic Post-Collision Braking System<sup>2</sup>
- Central locking with two remote control folding keys including interior control and SAFELock
- Driver Alert System

**Safety and Security (continued)**

- Driver and front passenger airbags with front passenger's airbag deactivation
- Dynamic road sign display
- eCall emergency system
- Electric childproof lock
- Electronic Stabilisation Programme (ESP), Anti-lock Braking System (ABS), Traction Control System (ASR), Electronic Differential Lock (EDL) and Hill Hold Assist
- First aid kit, warning triangle and safety vest
- High Beam Control
- ISOFIX (including i-size) and top tether in all seats in 2nd and 3rd rows
- Lane Assist
- Lane Change Assist
- Keyless start
- Park Assist with front and rear parking sensors
- Rain sensor
- Rear-view camera
- Seat belt warning for the driver's and all passengers seat's if unfastened
- Side and curtain airbags for driver and front passenger, curtain airbags for outer seats in rear and centre airbag in front
- Single-tone horn
- Tyre pressure loss indicator
- Windshield wiper intermittent control

**Exterior**

- Electrically heated, adjustable and folding door mirrors
  - 'Gloss Black' door mirror housings
  - 'Gloss Black' radiator grille with two chrome trim strips
  - Laminated windscreen, heat and sound insulated
  - LED headlights with separate LED daytime running lights and integrated fog lights with cornering function and LED rear tail light clusters
  - Privacy glass in passenger compartment, 2nd and 3rd row approx. 65% tinted
  - Sliding doors, left and right with power latching
  - Tailgate with window aperture with power latching function inside the tailgate
- Wheels and tyres**
- 16 inch 'Syrakus' alloy wheels in Silver with 215/65 R16 tyres

<sup>1</sup> To use We Connect services, you need a Volkswagen ID user account and must log in to We Connect with your user name and password. A separate We Connect contract or We Connect Plus contract will also need to be made online with Volkswagen AG. For We Connect Plus you have 90 days after the handover of the vehicle to register the vehicle on [www.portal.volkswagen-we.com](http://www.portal.volkswagen-we.com) and can use services free during this time.  
<sup>2</sup> Within the system's thresholds.

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Standard equipment of the Multivan Style (in addition to Life).

**Interior**

- Ambient interior lighting – choice of 30 colours
- 'ArtVelours' microfleece seat upholstery, two-tone in Raven Black/Sand with seat bolsters in leather look
- Decorative trims in 'Dark Woodgrain Optic'
- Heated front seats
- Stainless steel pedals

**Comfort and Convenience**

- Climatronic three-zone electronic air conditioning system including allergen filter
- Electrically-operated sliding side doors left and right (Easy open) operated via foot movement under doors
- Electrically-operated tailgate opening and closing function (Easy open), operated via foot movement under rear tailgate
- Heated laminated windscreen
- Interior noise insulation, enhanced
- Sliding windows in sliding side doors left and right
- Surround lighting in door area and tailgate, with logo projection in door area

**Infotainment and Technology**

- Digital Cockpit Pro
- Discover Pro navigation and infotainment system including 'Streaming & Internet'. 10" colour touch-screen display, including DAB+ radio, App-connect for Apple 'CarPlay' and 'Android Auto' and gesture control

**Safety and Security**

- Emergency Assist
- Keyless entry and start, including Start/Stop button on centre console

**Exterior**

- Chrome trim decorative strip mid-way on side and rear
- 'IQ. Light' LED matrix dipped and main beam headlights including separate LED daytime running lights and Dynamic Light Assist
- Stainless steel tailgate trim

**Wheels and tyres**

- 17 inch 'Dundrod' alloy wheels with Black diamond-turned surface
- 235/55 R17 tyres

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# Paint



01



02



03



04



05



06



07



08



09



10



11



12



13

### Solid paint

- 01 Pure Grey | L | S |
- 02 Candy White | L | S |

### Metallic paint

- 03 Fortana Red | L | S |
- 04 Mono Silver | L | S |
- 05 Indium Grey | L | S |
- 06 Florida Beach Blue | L | S |
- 07 Starlight Blue | L | S |
- 08 Energetic Orange | L | S |
- 09 Copper Bronze | L | S |
- 10 Reflex Silver | L | S |

### Pearl effect paint

- 11 Deep Black 2T | L | S |

### Two-tone paint

- 12 Deep Black pearl effect/Fortana Red metallic | L | S |
- 13 Mono Silver metallic/Energetic Orange metallic | L | S |

Standard Optional at extra cost | L | Life | S | Style

Please note: Not all paint combinations can be ordered together and in some instances certain combinations may incur extra cost. Not all paint finishes may be available for every trimline. Please check details and availability with your Volkswagen Van Centre at the time of ordering. Screen representations do not allow exact reproduction of paint colours. Images shown are for illustrative purposes only. Vehicles shown are not UK specification.

# Upholstery and decorative trims



- Upholstery**
- 01 'Ribella' cloth in Raven Black/Sand | L |
  - 02 'ArtVelours' microfleece in Raven Black/Sand with seat bolsters in leather look | L | S |
  - 03 Savona leather in Raven Black/Sand with seat bolsters in leather look | L | S |
- Decorative trims**
- 04 Dark Silver Brushed | L |
  - 05 Dark Woodgrain Optic | S |

Standard Optional at extra cost | L | Life | S | Style

Please note: Not all upholstery combinations can be ordered together and in some instances certain combinations may incur extra cost. Please check details and availability with your Volkswagen Van Centre at the time of ordering. Screen representations do not allow exact reproduction of upholstery and trim colours.

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|              |                               |                    |               |                |       |  |              |                       |            |                 |  |
|--------------|-------------------------------|--------------------|---------------|----------------|-------|--|--------------|-----------------------|------------|-----------------|--|
| The Multivan | Infotainment and connectivity | Assistance systems | Multivan Life | Multivan Style | Paint | <b>Upholstery and decorative trims</b> | Alloy wheels | Technical information | Price list | Finance options | Finance, insurance, servicing and warranties |
|--------------|-------------------------------|--------------------|---------------|----------------|-------|--|--------------|-----------------------|------------|-----------------|--|

# Alloy wheels

**01 'Syrakus' alloy wheels**

6½J x 16. In Silver with 215/65 R16 tyres.  
| L |

**02 'Dundrod' alloy wheels**

6½J x 17. In Silver with 235/55 R17 tyres.  
| L<sup>1</sup> | L |

**03 'Dundrod' alloy wheels**

6½J x 17. In Black with diamond-turned surface.  
235/55 R17 tyres.  
| S |

**04 'Toshima' alloy wheels**

7½J x 18. In Silver with 235/50 R18 tyres.  
| L | S |

**05 'Halmstadt' alloy wheels**

8J x 19. In Black with 245/45 R19 tyres.  
| S |

# 16"



# 17"



# 18"



# 19"



Standard    Optional at extra cost    | L | Life    | S | Style

Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at [www.volkswagen-vans.co.uk/en/configurator.html](http://www.volkswagen-vans.co.uk/en/configurator.html)



# Engine and gearbox data

## Engine specifications

|                                      | 2.0TDI 150PS   | 2.0TSI 204PS   |
|--------------------------------------|--|--|
| Engine type                          | Diesel, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler | Petrol, transverse, water-cooled, in-line, variable turbine geometry turbocharger with intercooler |
| Battery                              | -  | -  |
| Mixture preparation/injection method | Common-rail, direct injection  | Petrol, direct injection   |
| EU exhaust emission standard         | Euro 6d-ISC-FCM (AQ)   | Euro 6d-ISC-FCM (AQ)   |
| Number of cylinders                  | 4  | 4  |
| Cubic capacity                       | 1,968cc  | 1,964cc  |
| Output, PS at rpm                    | 150 @ 3,000 - 3,750  | 204 @ 5,000 - 6,550  |
| Torque, max. Nm at rpm               | 360 @ 1,600 - 2,750  | 320 @ 1,600 - 4,350  |
| Fuel tank capacity                   | 58 litre   | 60 litre   |
| 6-speed dual clutch gearbox [DSG]    | -  | -  |
| 7-speed dual clutch gearbox [DSG]    | ●  | ●  |
| Front-wheel drive                    | ●  | ●  |
| Alternator                           | TBA A  | TBA A  |
| Battery                              | 68 Ah (380 A)  | 68 Ah (380 A)  |

● Standard ○ Available - Not available

# Fuel consumption, performance and emissions

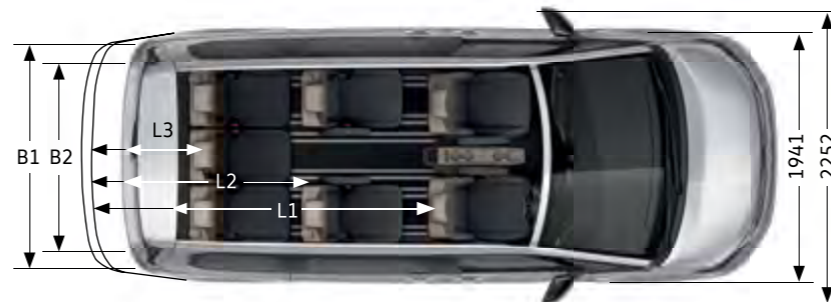
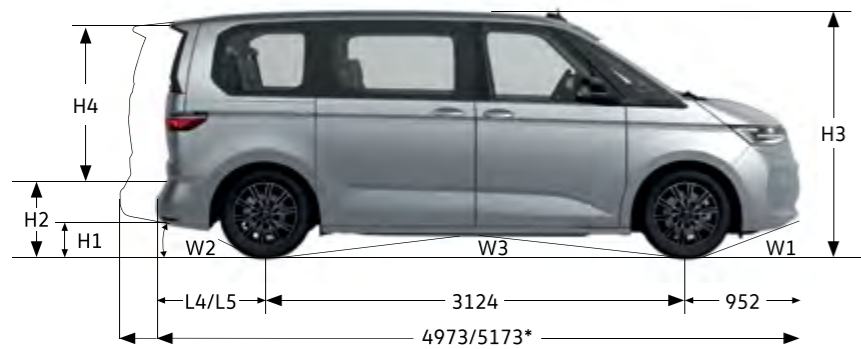
| Engine/transmission            | RDE2 Compliant | Combined CO <sub>2</sub> emissions, g/km <sup>1</sup> , Max. (worst case)<br>Combined CO <sub>2</sub> emissions, g/km <sup>1</sup> , Min. (best case) | Combined fuel consumption mpg <sup>1</sup> , Min. (worst case)<br>Combined fuel consumption mpg <sup>1</sup> , Max. (best case) | Combined fuel consumption (ltr/100km) <sup>1</sup> , Max. (worst case)<br>Combined fuel consumption (ltr/100km) <sup>1</sup> , Min. (best case) | Acceleration, seconds 0 - 62mph | Top speed, mph (where law permits) |
|--------------------------------|----------------|---|---|---|---------------------------------|------------------------------------|
| <b>Multivan Life standard</b>  |                |   |   |   |                                 |                                    |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 176 - 170   | 42.3 - 43.5   | 6.7 - 6.5   | 11.6                            | 118                                |
| <b>Multivan Life long</b>      |                |   |   |   |                                 |                                    |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 176 - 170   | 42.2 - 43.5   | 6.7 - 6.5   | 11.6                            | 118                                |
| <b>Multivan Style standard</b> |                |   |   |   |                                 |                                    |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 176 - 172   | 42.2 - 43.5   | 6.7 - 6.5   | 11.6                            | 118                                |
| 2.0TSI 204PS 7-speed DSG       | Yes            | 206 - 202   | 30.8 - 31.7   | 9.2 - 8.9   | 9.0                             | 124                                |
| <b>Multivan Style long</b>     |                |   |   |   |                                 |                                    |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 177 - 172   | 42.1 - 42.8   | 6.8 - 6.6   | 11.6                            | 118                                |
| 2.0TSI 204PS 7-speed DSG       | Yes            | 207 - 203   | 30.8 - 31.7   | 9.2 - 8.9   | 9.0                             | 124                                |

<sup>1</sup> Figures shown are for comparability purposes; only compare fuel consumption and CO<sub>2</sub> figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 26.6.2023. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre for further information.

RDE2 refers to Real Driving Emissions Step 2.

# Dimensions

|       |   | Multivan Life and Style standard | Multivan Life and Style long |
|-------|---|----------------------------------|------------------------------|
| B1/B2 | Luggage compartment width, max./width between the wheel arches – mm                                   | 1,665/1,207                      | 1,665/1,207                  |
| H1    | Ground clearance (with lowered chassis) – mm  | 152 (132)                        | 152 (132)                    |
| H2    | Load sill over stationary level (with lowered chassis) – mm   | 580 (560)                        | 583 (563)                    |
| H3    | Vehicle height (with lowered chassis) – mm  | 1,907 (1,887)                    | 1,907 (1,887)                |
| H4    | Load height – mm  | 1,312                            | 1,312                        |
| L1    | Load/luggage compartment floor length, behind 1st row seats – mm                                      | 2,425                            | 2,625                        |
| L2    | Load/luggage compartment floor length, behind 2nd row seats – mm                                      | 1,316                            | 1,516                        |
| L3    | Load/luggage compartment floor length, behind 3rd row seats – mm                                      | 461                              | 661                          |
| L4/L5 | Overhang/overhang with trailer hitch – mm   | 897/1,000                        | 1,097/1,200                  |
| W1/W2 | Approach and departure angle, front/rear – degrees  | 18.0/16.6 (16.1/16.3)            | 18.0/13.2 (16.1/13.1)        |
| W3    | Ramp angle (with lowered chassis) – degrees   | 11.8 (10.8)                      | 11.8 (10.8)                  |
|       | Vehicle length with trailer hitch – mm  | 5,076                            | 5,276                        |
|       | Passenger/luggage compartment (area) behind 1st row of seats/behind 2nd row of seats – m <sup>2</sup> | 3.3/1.7                          | 3.5/1.9                      |
|       | Side sliding doors, width (with electric sliding door) x height – mm                                  | 931 (900) x 1,173                | 931 (900) x 1,173            |
|       | Tailgate, width x height – mm   | 1,312 x 1,169                    | 1,312 x 1,169                |
|       | Minimum turning circle, approx. – m   | 12.1                             | 12.1                         |



# Weights

| Engine/transmission            | RDE2 Compliant | Gross vehicle weight, kg | Axle load limit, front/rear, kg | Trailer weight braked 12%/unbraked, kg | Gross train weight, kg | Unladen weight <sup>1</sup> , kg | Payload <sup>2</sup> , kg |
|--------------------------------|----------------|--------------------------|---------------------------------|--|------------------------|----------------------------------|---------------------------|
| <b>Multivan Life standard</b>  |                |                          |                                 |  |                        |                                  |                           |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 2,850                    | 1,510 / 1,450                   | 2,000 / 750                            | 4,850                  | 2,133                            | 717                       |
| <b>Multivan Life long</b>      |                |                          |                                 |  |                        |                                  |                           |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 2,850                    | 1,510 / 1,450                   | 2,000 / 750                            | 4,850                  | 2,159                            | 691                       |
| <b>Multivan Style standard</b> |                |                          |                                 |  |                        |                                  |                           |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 2,850                    | 1,510 / 1,450                   | 2,000 / 750                            | 4,850                  | 2,165                            | 685                       |
| 2.0TSI 204PS 7-speed DSG       | Yes            | 2,850                    | 1,510 / 1,450                   | 2,000 / 750                            | 4,850                  | 2,117                            | 733                       |
| <b>Multivan Style long</b>     |                |                          |                                 |  |                        |                                  |                           |
| 2.0TDI 150PS 7-speed DSG       | Yes            | 2,850                    | 1,510 / 1,450                   | 2,000 / 750                            | 4,850                  | 2,191                            | 659                       |
| 2.0TSI 204PS 7-speed DSG       | Yes            | 2,850                    | 1,510 / 1,450                   | 2,000 / 750                            | 4,850                  | 2,143                            | 707                       |

<sup>1</sup> Unladen weight includes approximately 90% fuel load and 75kg for driver.

<sup>2</sup> Payload = gross vehicle weight minus unladen weight. Quoted weights are for vehicles with standard specification.

Unladen weight and payload may be influenced by trimline, factory options and Van Centre fitted accessories.

Roof load limit: 100kg (with two roof carriers) or 150kg (with at least four roof carriers). Trailer nose weight: 80kg.

RDE2 refers to Real Driving Emissions Step 2

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# Model prices

Image shown is for illustrative purposes only. Vehicle shown is not UK specification.

\* Manufacturer's on the road (OTR) package

|                                    | 151-170          | 171-190          | 191-225          |
|------------------------------------|------------------|------------------|------------------|
| CO <sub>2</sub> emissions g/km     | 151-170          | 171-190          | 191-225          |
| Delivery to Van Centre             | £760.00          | £760.00          | £760.00          |
| Number plates                      | £20.00           | £20.00           | £20.00           |
| VAT                                | £156.00          | £156.00          | £156.00          |
| First registration fee             | £55.00           | £55.00           | £55.00           |
| Vehicle excise duty (VED) 1st year | £680.00          | £1,095.00        | £1,650.00        |
| Basic OTR price (exc. VAT)         | £1,515.00        | £1,930.00        | £2,485.00        |
| <b>Total OTR price (inc. VAT)</b>  | <b>£1,671.00</b> | <b>£2,086.00</b> | <b>£2,641.00</b> |

## Model prices (continued)

| Trimline                       | Engine/transmission      | RDE2 Compliant | Fuel type | Combined CO <sub>2</sub> emissions g/km <sup>1</sup> | Basic exc. VAT | Total inc. VAT    | Total RRP inc. OTR* <sup>2</sup> exc. VAT | Total RRP inc. OTR* <sup>2</sup> inc. VAT |
|--------------------------------|--------------------------|----------------|-----------|--|----------------|-------------------|---|---|
| <b>Multivan Life standard</b>  |                          |                |           |  |                |                   |   |   |
|                                | 2.0TDI 150PS 7-speed DSG | Yes            | Diesel    | 167  | £38,920.00     | <b>£46,704.00</b> | £40,435.00                                | <b>£48,375.00</b>                         |
| <b>Multivan Life long</b>      |                          |                |           |  |                |                   |   |   |
|                                | 2.0TDI 150PS 7-speed DSG | Yes            | Diesel    | 171  | £40,120.00     | <b>£48,144.00</b> | £41,635.00                                | <b>£49,815.00</b>                         |
| <b>Multivan Style standard</b> |                          |                |           |  |                |                   |   |   |
|                                | 2.0TDI 150PS 7-speed DSG | Yes            | Diesel    | 171  | £47,970.00     | <b>£57,564.00</b> | £49,900.00                                | <b>£59,650.00</b>                         |
|                                | 2.0TSI 204PS 7-speed DSG | Yes            | Petrol    | 202  | £50,400.00     | <b>£60,480.00</b> | £52,885.00                                | <b>£63,121.00</b>                         |
| <b>Multivan Style long</b>     |                          |                |           |  |                |                   |   |   |
|                                | 2.0TDI 150PS 7-speed DSG | Yes            | Diesel    | 172  | £49,170.00     | <b>£59,004.00</b> | £51,100.00                                | <b>£61,090.00</b>                         |
|                                | 2.0TSI 204PS 7-speed DSG | Yes            | Petrol    | 203  | £51,600.00     | <b>£61,920.00</b> | £54,085.00                                | <b>£64,561.00</b>                         |

\* Please [click here](#) for more details on manufacturer's on the road (OTR) package.

**Volkswagen Commercial Vehicles may change RRP's at any time (this includes where there are government changes in regulation and/or legislation). There may be a delay to any RRP displaying correctly on our materials. Always obtain prices from your chosen authorised Van Centre.**

<sup>1</sup> Figures shown are for comparability purposes; only compare fuel consumption and CO<sub>2</sub> figures with other vehicles tested to the same technical procedures. These figures may not reflect real life driving results, which will depend upon a number of factors including the accessories fitted (post-registration), variations in weather, driving styles and vehicle load. Data correct at 22.08.2024. Figures quoted are for a range of configurations (including non-UK) and are subject to change due to ongoing approvals/changes. Please consult your authorised Volkswagen Van Centre for further information.

<sup>2</sup> From 1 April 2021, the official CO<sub>2</sub> emissions values used to calculate Vehicle Excise Duty (VED) charges will change for all passenger car registrations in the UK, due to a change in the method of testing. This will affect the Recommended 'On The Road' (ROTR) price you pay (in most circumstances, prices will increase). The Recommended 'On The Road' prices and any VED charges quoted reflect the VED charges which apply to vehicles registered after 1 April 2021. Choice of wheels and other options may affect fuel consumption, BIK and emissions data (which may affect the amount of VED payable and therefore the ROTR price). The price and charges you pay may differ from any prices or charges displayed or quoted before 1 April 2021.

RDE2 refers to Real Driving Emissions Step 2

# Options

## Paint

|   |
|---|
| <b>Solid.</b> Pure Grey (J2J2).   |
| <b>Solid.</b> Candy White (B4B4).   |
| <b>Metallic.</b> Fortana Red (I9I9), Mono Silver (K9K9), Indium Grey (X3X3), Florida Beach Blue (Y5Y5), Starlight Blue (3S3S), Energetic Orange (4M4M), Copper Bronze (5A5A), Reflex Silver (8E8E). |
| <b>Pearl effect.</b> Deep Black (2T2T).   |
| <b>Two-tone paint, upper/lower.</b> Mono Silver/Energetic Orange (9216), Deep Black/Fortana Red (9336).   |

| PR Code  | Life           |                    | Style          |                    |
|----------|----------------|--------------------|----------------|--------------------|
|          | Basic exc. VAT | Total RRP inc. VAT | Basic exc. VAT | Total RRP inc. VAT |
| As shown | ○              | ○                  | ○              | ○                  |
| As shown | £215.00        | £258.00            | £215.00        | £258.00            |
| As shown | £820.00        | £984.00            | £820.00        | £984.00            |
| As shown | £820.00        | £984.00            | £820.00        | £984.00            |
| As shown | £2,450.00      | £2,940.00          | £2,450.00      | £2,940.00          |

## Interior

|   |     |           |           |           |           |
|---|-----|-----------|-----------|-----------|-----------|
| <b>Ambient lighting pack.</b> Choice of 30 colour options and tailgate surround lighting.   | QQ3 | £350.00   | £420.00   | ●         | ●         |
| <b>'ArtVelours' microfleece seat centre sections with seat bolsters in leather look.</b><br>Only in combination with heated driver and front passenger seats (4A3) at no additional cost.   | N2S | £1,370.00 | £1,644.00 | ●         | ●         |
| <b>Ergo Comfort seats.</b> Includes 'ArtVelours' two-tone microfleece seat upholstery with 12-way powered driver and passenger seat with driver seat memory and massage function. Only in combination with heated driver and front passenger seats (4A3) at no additional cost. | ZBG | £2,630.00 | £3,156.00 | -         | -         |
| <b>Ergo Comfort seats.</b> Includes 'ArtVelours' two-tone microfleece seat upholstery with 12-way powered driver and passenger seat with driver seat memory and massage function.   | ZBG | -         | -         | £1,315.00 | £1,578.00 |
| <b>Ergo Comfort seats with climate feature.</b> Includes Heated and air conditioned 12-way powered driver and passenger seat with driver seat memory and massage function.  | ZBH | -         | -         | £2,890.00 | £3,468.00 |
| <b>Net partition.</b>   | 3CX | £160.00   | £192.00   | £160.00   | £192.00   |
| <b>Armrests on inner side of 3rd row seats.</b> Only in conjunction with ZBC.   | 6E2 | ○         | ○         | ○         | ○         |
| <b>Seat trim covers in Savona leather.</b> Only in combination with heated driver and front passenger seats (4A3) at no additional cost.  | NOK | £3,050.00 | £3,660.00 | £1,740.00 | £2,088.00 |
| <b>6-seater package.</b> 2 single seats in 3rd row and 2 single seats which rotate in 2nd row. Only in combination with 2 armrests on inner side of seats in 3rd row (6E2) at no additional cost.   | ZBC | ○         | ○         | ○         | ○         |
| <b>7-seater Conference package.</b> 7 seats allowing the second row of seats to face the rear of the vehicle for face-to-face seating arrangement.  | ZBE | £180.00   | £216.00   | £180.00   | £216.00   |

● Standard - Not available ○ At no extra cost

Where additional equipment is required by chosen options, this will be at additional cost. See the relevant option for recommended pricing or consult your local authorised Van Centre. Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your local authorised Van Centre.

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# Options (continued)

| Comfort and Convenience  | PR Code | Life           |                    | Style          |                    |
|--|---------|----------------|--------------------|----------------|--------------------|
|  |         | Basic exc. VAT | Total RRP inc. VAT | Basic exc. VAT | Total RRP inc. VAT |
| <b>Auxiliary heater.</b> Allows the cabin to be pre-heated remotely using the key fob.   | 7VL     | £1,335.00      | £1,602.00          | £1,335.00      | £1,602.00          |
| <b>Climatronic three-zone air conditioning with 2nd evaporator, auxiliary heater, air conditioned headliner and additional passenger control.</b>  | 9AH     | £1,055.00      | £1,266.00          | ●              | ●                  |
| <b>Dynamic Chassis Control (DCC).</b> Variable suspension settings – choice of three settings: Normal, Comfort or Sport. Individual mode allows additional intermediate settings beyond the existing range of Comfort or Sport modes. Includes Driver profile selection. Only in combination with 17" 'Dundrod' alloy wheels, Silver (ZOC) or 17" 'Dundrod' alloy wheels, Silver (ZOE) on Life models.   | Z7A     | £1,110.00      | £1,332.00          | £1,110.00      | £1,332.00          |
| <b>Dynamic Chassis Control (DCC) with lowered suspension.</b> Variable suspension settings – choice of three settings: Normal, Comfort or Sport. Individual mode allows additional intermediate settings beyond the existing range of Comfort or Sport modes. Includes Driver profile selection. Only in combination with 17" 'Dundrod' alloy wheels, Silver (ZOC) or 17" 'Dundrod' alloy wheels, Silver (ZOE) on Life models. ICE engines must include Disc Brakes (1LB) at no additional cost. | Z7B     | £1,485.00      | £1,782.00          | £1,370.00      | £1,644.00          |
| <b>Easy Open Package with virtual pedal.</b> (5Q8) Elec sliding Doors on left with Easy Open, (5R8) Elec sliding doors on right with Easy Open (3RP) Comfort Tailgate (5I6) Virtual pedal with easy open and close. Only in conjunction with (4K6) Keyless Entry (incl. in RRP).   | PT3     | £2,010.00      | £2,412.00          | ●              | ●                  |
| <b>Function control module with body builder programming.</b>  | IS4     | £305.00        | £366.00            | £305.00        | £366.00            |
| <b>Heated front seats.</b> Individually controllable.  | 4A3     | £380.00        | £456.00            | ●              | ●                  |
| <b>Heated front seats and outer rear seats.</b> Individually controllable. Middle seats not heated. Only in combination with Ergo Comfort seats (ZBG) or Seat trim covers in Savona leather (NOK).   | 4A4     | -              | -                  | £585.00        | £702.00            |
| <b>Infotainment and Technology</b>   |         |                |                    |                |                    |
| <b>Digital Cockpit Pro.</b> 10.25" colour display with adaptable display. Includes navigation map display, telephone contact images and audio information.   | 7J2     | £245.00        | £294.00            | ●              | ●                  |
| <b>Discover Pro navigation and infotainment system including 'Streaming &amp; Internet'.</b> 10" colour touch-screen display, including DAB+ radio, App-connect for Apple 'CarPlay' and 'Android Auto' and gesture control.  | 7UG     | £750.00        | £900.00            | ●              | ●                  |
| <b>'Harman Kardon' premium sound system.</b> Including 16 channel digital amplifier, 840 watt output and 13 speakers plus subwoofer.   | 9VV     | £950.00        | £1,140.00          | £950.00        | £1,140.00          |

● Standard – Not available ○ At no extra cost

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# Options (continued)

|   | PR Code | Life           |                    | Style          |                    |
|---|---------|----------------|--------------------|----------------|--------------------|
|   |         | Basic exc. VAT | Total RRP inc. VAT | Basic exc. VAT | Total RRP inc. VAT |
| <b>Safety and Security</b>  |         |                |                    |                |                    |
| Central locking system 'Keyless Entry' with touch 'two-stage unlocking'.  | 4K6     | £390.00        | £468.00            | ●              | ●                  |
| Fire extinguisher.  | 6A6     | £105.00        | £126.00            | £105.00        | £126.00            |
| Four remote control folding keys.   | 8QM     | £60.00         | £72.00             | £60.00         | £72.00             |
| PreCrash preventive occupant protection. Tensioning of the front seat belts, closing of electric windows, closing of optional panoramic sunroof and preconditioning of brake systems should a critical driving situation be detected. | 7W2     | £145.00        | £174.00            | £145.00        | £174.00            |
| Tow bar – retractable. Including electric release.  | 1M6     | £790.00        | £948.00            | £790.00        | £948.00            |
| <b>Exterior</b>   |         |                |                    |                |                    |
| Heated windscreen.  | 4GX     | £230.00        | £276.00            | ●              | ●                  |
| Mudflaps – front and rear.  | 6N2     | £150.00        | £180.00            | £150.00        | £180.00            |
| Panoramic sunroof. Approx. 90% tinted. Only in combination with Climatronic three-zone air conditioning (9AH) at no additional cost on Life models.   | 3FG     | £2,105.00      | £2,526.00          | £925.00        | £1,110.00          |
| Sliding windows in front sliding doors and fixed rear windows. 65% tinted glass in the rear.  | Z8A     | £685.00        | £822.00            | ●              | ●                  |
| 90% tinted glass. Only in combination with fixed window left/right (4JH/4JN) on Style models.   | QC3     | £170.00        | £204.00            | £170.00        | £204.00            |
| <b>Wheels and Tyres</b>   |         |                |                    |                |                    |
| 17" 'Dundrod' alloy wheels, Silver. 6.5J x 17.  | Z0C     | £545.00        | £654.00            | ●              | ●                  |
| 18" 'Toshima' alloy wheels, Silver. 7.5J x 18.  | Z0E     | £1,080.00      | £1,296.00          | £440.00        | £528.00            |
| 19" 'Halmstadt' alloy wheels, Black. 8J x 19.   | Z0G     | -              | -                  | £1,000.00      | £1,200.00          |
| All weather tyres. 235/55 R17 101H with optimised rolling resistance.   | H3G     | £210.00        | £252.00            | -              | -                  |
| All weather tyres. 235/50 R18 101H with optimised rolling resistance.   | J61     | £210.00        | £252.00            | £210.00        | £252.00            |
| Tool kit and jack. Only in combination with alloy spare wheel.  | 1S5     | ○              | ○                  | ○              | ○                  |
| Alloy spare wheel with original equipment tyre. Only in combination with Tool kit and jack (1S5) at no additional cost.   | 1G3     | £265.00        | £318.00            | £265.00        | £318.00            |

● Standard – Not available ○ At no extra cost

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Some options may not be compatible with other options. To check the availability of your chosen options, please use our configurator or consult your local authorised Van Centre.

Detailed information regarding tyre efficiency labelling and technical specifications on all potential tyre fitments can be found by visiting the Volkswagen Commercial Vehicles online car configurator at [www.volkswagen-vans.co.uk/en/configurator.html](http://www.volkswagen-vans.co.uk/en/configurator.html)

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# Finance made simple

## As dedicated to finance as we are to your Multivan

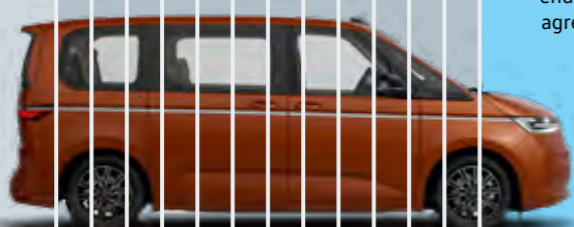
Learn more about our range of finance products to find a finance package that suits your budget. Alternatively, 'Click on' the Offers & Finance button above to find out more about our latest offers to help your business thrive.

**Cost of your vehicle**

**Deposit**  
As little as one monthly repayment

**Monthly repayments**  
Spread across 18 to 49 months

**Optional final payment**  
You have three choices at the end of your agreement



Own  
Hire

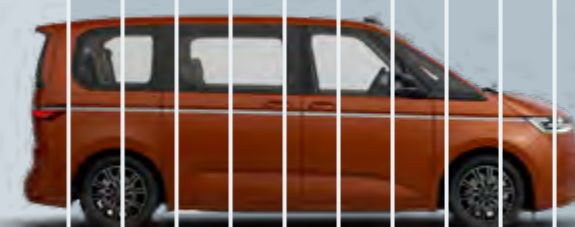
### Solutions Personal Contract Plan

Not sure if you want to own or hire? Make the decision later. Pay monthly payments for the length of your agreement. At the end you can decide to keep (once all payments have been made), upgrade or return the vehicle.

**Cost of your vehicle**

**Deposit**  
As little as one monthly repayment

**Repayments**  
Spread across 12 to 60 months



Own

### Hire Purchase


Make all the regular monthly payments. At the end the vehicles is yours.

**Cost of your vehicle**

**Deposit**  
As little as one monthly repayment

**Rental repayments**  
Spread across 12 to 48 months

**Final 'balloon' repayment**



Own

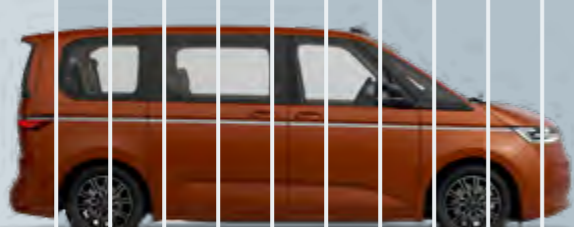
### Lease Purchase

Make lower monthly payments by deferring an amount until the end. Once paid the vehicle is yours.

**Cost of your vehicle**

**Initial rental**  
As little as one rental repayment

**Rental repayments**  
Spread across 12 to 60 months



Hire

### Contract Hire

Pay fixed monthly rentals to hire the vehicle. Look after it so at the end you can return it hassle free.

**Cost of your vehicle**

**Initial rental**  
As little as one rental repayment in advance

**Rental repayments**  
Spread across 12 to 60 months



Hire

### Finance Lease (full pay out)


Pay monthly rentals to hire the vehicle. At the end you have two options. Sell the vehicle and receive a percentage of the sale proceeds. Or retain the use of your vehicle by paying a reduced annual rental.

**Cost of your vehicle**

**Initial rental**  
As little as one rental repayment in advance

**Rental repayments**  
Spread across 12 to 48 months

**Final 'balloon' repayment**  
You have two options at the end of your agreement



Hire

### Finance Lease (balloon repayment)

Pay monthly rentals to hire the vehicle. At the end you have two options. Sell the vehicle to settle the outstanding amount and receive any excess sale proceeds. Or pay the 'balloon' payment and retain the use of your vehicle by paying a reduced annual rental.

Finance subject to status. Available to 18s and over in the UK only. Terms and Conditions apply. Volkswagen Commercial Vehicle Financial Services.

# Finance, insurance, servicing and warranties

## Finance<sup>1</sup> and insurance.<sup>3</sup>

When it comes to paying for your van, we've got options including Contract Hire and Finance Lease, or Hire Purchase. We can also offer you insurance products with lots of features and benefits included as standard.

## A choice of packages.<sup>2</sup>

Whether you prefer to lease your vehicles, with none of the concerns of ownership and the freedom to change models easily, or purchase outright to own the vehicle that's perfect for your business, we're here to help you consider your options.

You can go flexible, by choosing a payment plan that suits your finances, with options to reduce your monthly costs and your repayment period. Or choose a fixed monthly price that allows you to budget confidently for the longer term.

You can even include your road tax and servicing costs to arrive at one simple, all-inclusive payment. For more information, pick up a finance brochure, or ask at your Van Centre.

## Volkswagen Car Insurance.<sup>3</sup>

### Complimentary Volkswagen Drive Away Insurance

Every new and Approved Used Volkswagen comes with five days' complimentary insurance cover, getting you on the road quickly and easily. Volkswagen Drive Away Insurance is designed specifically for your Volkswagen and guarantees that your vehicle will be repaired in a Volkswagen Approved Repairer. Speak to your Volkswagen Van Centre for more details. *Subject to eligibility.*

We will also provide you with an annual quote, with no additional questions asked, so you can continue to enjoy all the benefits Volkswagen Car Insurance offers. Read on for more details.

### Volkswagen Car Insurance

Volkswagen Car Insurance offers quality service and support when you need it most, with a policy tailored specifically for your Volkswagen. Just as you'd expect from Volkswagen, our annual car insurance provides comprehensive cover, with lots of benefits included at no extra cost. Insure your car with Volkswagen and relax knowing we only use Volkswagen trained technicians, who know your car inside out, and Volkswagen genuine parts\*, giving you the peace of mind that your Volkswagen will be repaired to the same high standards as before and to original manufacturer specifications.

*\*Excludes windscreen claims.*

To get a quote or find out more, visit [www.insurewithvolkswagen.co.uk/car-insurance](http://www.insurewithvolkswagen.co.uk/car-insurance)

Alternatively, call us on **0345 877 6464**.

We're available Monday to Friday 8am-8pm, and Saturday 9am-5pm.

## Servicing and support.

We're here to keep your business moving, with our range of three award-winning<sup>4</sup> servicing and maintenance options, as well as free Roadside Assistance. Some exclusions apply.

For more detail, please visit: [www.volkswagen-vans.co.uk/aftersales](http://www.volkswagen-vans.co.uk/aftersales)

## Fixed cost maintenance.

This option is available for vehicles that are less than twelve months old and have covered less than 10,000 miles. It makes budgeting easier by splitting the cost of servicing into fixed monthly payments – whether you want Service only; Service and Maintenance; or Service, Maintenance and Tyres.

## Service Plans.<sup>5</sup>

Designed to keep you on the road, you can plan ahead and cover your next two services with a Service Plan. With the same pricing across all eligible models, we've made paying for your first two services as easy as possible with the option to pay upfront or spread the cost over 24 months.

## Pay on demand.

If you're looking for freedom and flexibility with your servicing, it's good to know we're ready when you are. So with our third option, you can choose to pay for your services as and when you need them, with our National Service Pricing. Ask your Van Centre for an up-to-date pricing guide.

## Roadside Assistance.

We understand the need to keep you mobile. That's why all new vans come with three-year, unlimited mileage roadside cover. Should the unexpected happen, one call gets you straight through to a team trained to help you through any breakdown or accident. Supporting you every day will be a team of vehicle technicians, fully-trained by Volkswagen and carrying the latest diagnostic equipment, specialist tools and parts.

## Assistance benefits include:

- Assistance at home, by the roadside or place of work.
- Recovery to your preferred location.
- Onward travel, for you and your cargo.
- Cover 24 hours a day, 365 days a year.
- Free cover for three years (on new vehicles).
- Unlimited mileage.
- European cover.
- Option to extend cover beyond three years.

## Warranties.

You can count on us long after you purchase your Multivan, thanks to its comprehensive three-year, 100,000 mile warranty. You choose Volkswagen because your business depends on it, year in, year out. While your Multivan is under warranty, we'll fix any defect in manufacture or workmanship free of charge, even if you purchase and service the vehicle at different Van Centres. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.

For more detail, please visit: [www.volkswagen-vans.co.uk/en/buy-a-van/offers/aftersales-offers.html](http://www.volkswagen-vans.co.uk/en/buy-a-van/offers/aftersales-offers.html)

## Factory extended warranty.

You can also extend your warranty beyond the three-year, 100,000 mile period, choosing either Comprehensive or Major Component cover, as a one-off or monthly payment.

For more detail of cover levels, along with terms and conditions, please visit: [www.volkswagencvwarranty.co.uk](http://www.volkswagencvwarranty.co.uk) where you'll also be able to obtain a quote and purchase a Factory extended warranty.

## Paint and body warranty.

Your Multivan's exterior paintwork is covered against manufacturing defects for a period of three years, while its body sections and panels are covered against rusting through from the inside for twelve years. Some exclusions apply and the vehicle must be cared for using the guidance in your owner's manual.

## PHEV vehicle home charging.

Home charging using a domestic socket will depend on the condition and suitability of the wiring in your home. Always consult a qualified electrician before charging when using a domestic socket for the first time, or, if the socket is to be used as the primary source of charging. Domestic sockets on the same circuit as other appliances, particularly those in frequent use, will draw additional amperage which may result in a breaker switch being 'tripped'. Establishing a separate circuit for home charging will help ensure your electric vehicle is supplied with a consistent, uninterrupted current. For optimum charging, we recommend installing an electric vehicle charging point at home.

## The Van Centre network.

Our **dedicated Van Centre network** is at the core of everything we do and is always there to help. As a separate brand within the Volkswagen Group, it makes sense to make use of your nearest Van Centre – it's full of experts who understand your vehicle better than anyone else and can help you to get the most out of it.

Over **65 Van Centres** and **30 Authorised Repairers**, means you're only around 45 minutes on average from our door.

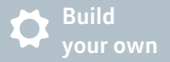
1 Volkswagen Commercial Vehicles Insurance and Volkswagen Commercial Vehicle Financial Services are trading names of Volkswagen Financial Services (UK) Limited, Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR, which is authorised and regulated by the Financial Conduct Authority (FCA). Registered in England and Wales number: 2835230. Volkswagen Financial Services (UK) Limited financial services register number is 311988.

2 An offer of finance depends on certain conditions. Finance subject to status. Available to 18s and over. Terms and conditions apply. Volkswagen Commercial Vehicle Financial Services.

3 Volkswagen Car Insurance is provided and underwritten by U K Insurance Limited. Calls may be recorded. Volkswagen Financial Services is a trading name of Volkswagen Financial Services (UK) Limited ("VWFS UK"), registered in England and Wales No.2835230 (registered office: Brunswick Court, Yeomans Drive, Blakelands, Milton Keynes MK14 5LR). Until 31st October 2022 Volkswagen Insurance Service (Great Britain) Ltd operates as an appointed representative of VWFS UK, after this date all references to Volkswagen Insurance Service (Great Britain) Ltd should instead be read as VWFS UK. VWFS UK is authorised and regulated by the Financial Conduct Authority. VWFS UK and U K Insurance Limited are not part of the same corporate group.

4 Business Vans Awards 2014 and 2015: Best Service Package for Van Owners.

5 Covers first two consecutive services for vehicles under 1 year old, limited to 1 x Oil Service, 1 x Oil and Inspection Service and 1 x Pollen Filter.



Build  
your own



Find a  
Van Centre



Test drive



Offers &  
Finance



Conversions



# The Multivan

This brochure supersedes all previous publications.

Issue: 22 August 2024

[www.volkswagen-vans.co.uk](http://www.volkswagen-vans.co.uk)

Please note: Screen technology does not allow exact reproduction of the paint and upholstery colours. Some of the vehicles shown are European specification and may be fitted with optional equipment or accessories that are available at extra cost, or do not reflect current specification. All data and specifications are in accordance with information available at the time of publication and are subject to change without notice. Vehicles not currently in UK stock and customer order vehicles may take a number of weeks for delivery. Certain combinations of vehicle specifications and factory-fitted options are not compatible and therefore all orders received are subject to confirmation. Models, factory fitted-options and paint and upholstery options are subject to availability. Please check details and availability with an authorised Volkswagen Van Centre at the time of ordering.